From: Crittenden, John
To: info@pestplususa.com
Subject: fee increase without notice 2nd time
Date: Friday, June 20, 2025 6:03:00 PM

This now the 2nd time you have unilaterally increased the monthly fee. It went from 50 to 52 and now we are charged 58 per month.

This is not acceptable to have my card hit for billing increases with no notice and at far above any inflation or reasonable cost adjustment.
The service to date has been acceptable but above market pricing @ 50+ month for 4 yearly visits = 150 visit for some spraying and new traps – not a value.

Households also run like businesses and cannot absorb continual (and especially unannounced) large unjustified increases.

If this is your model and you plan to continue we will be cancelling - and will pay not further fees or cancellation charges

Please let us know your intentions.

With best regards,
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