

Customer Number: 752847

Invoice No: 742011

BOB DAVIDSON FORD LINCOLN

1845 E. JOPPA ROAD

BALTIMORE, MARYLAND 21234

(410) 661-6400

INVOICE

PAGE 2



LINCOLN

Home: [REDACTED] | HOME
Email: [REDACTED]

SERVICE ADVISOR: 9309 Christian Gutierrez

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	17	SUBARU FORESTER	[REDACTED] 320		102692/ 102692	T1172	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
05OCT24	01JAN22		18:00 24JUL25			CASH	24JUL25
R.O. OPENED	READY	OPTIONS: SOLD-STK:P10449 DLR:BDF ENG:2.5_Liter TRN:CVT					
13:13 24JUL25	15:59 24JUL25						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

Battery continually runs low, likely due to an issue with Starlink.



LINCOLN

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*SHOP SUPPLY COSTS: We have added a charge equal to 10% of the total cost of labor and parts, not to exceed \$35.00, to the Repair Order for shop supplies used in connection with this repair.

I hereby acknowledge that the Dealership is not responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond its control (please direct questions relating to the extent of the Dealership's responsibility or insurance coverage to a Dealership Representative). By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DESCRIPTION	TOTALS
LABOR AMOUNT	\$ 0.00
PARTS AMOUNT	\$ 0.00
GAS, OIL, LUBE	\$ 0.00
SUBLET AMOUNT	\$ 0.00
MISC. CHARGES *	\$ 0.00
TOTAL CHARGES	\$ 0.00
LESS INSURANCE	\$ 0.00
SALES TAX	\$ 0.00
PLEASE PAY THIS AMOUNT	\$ 0.00

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED

Customer Number: 752847

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1845 E. JOPPA ROAD

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(410) 661-6400

INVOICE

PAGE 1



LINCOLN

Home: [REDACTED] 8-4
Email: 05OCT24

SERVICE ADVISOR: 9309 Christian [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	17	SUBARU FORESTER	[REDACTED] 1320		102692/ 102692	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
05OCT24	01JAN22		18:00 24JUL25			CASH	24JUL25
R.O. OPENED	READY	OPTIONS: SOLD-STK:P10449 DLR:BDF ENG:2.5_Liter TRN:CVT					
13:13 24JUL25	15:59 24JUL25						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A 99PX ATW QUALITY CARE REPORT CARD
 99PX 99PX ATW QUALITY CARE REPORT CARD
 141 CP 0.00 0.00
 GBATT BATTERY COLD CRANKING AMP CAPACITY TESTED,
 IS WITHIN FACTORY SPECS
 141 CP 0.00 0.00
 RBK BRAKE LINING MEASUREMENTS - REQUIRES
 IMMEDIATE ATTENTION
 141 CP 0.00 0.00
 RTIRE PLEASE CONTACT YOU SERVICE ADVISOR FOR
 DETAILS ABOUT TIRE REPLACEMENT.
 141 CP 0.00 0.00
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

B BASIC MAINTENANCE SERVICE
 MBASIC BASIC MAINTENANCE SERVICE
 141 WF4 (N/C)
 1 QFL*13* KIT - ELEMENT & GASKET - OIL F (N/C)
 1 XO*0W20*5QFS MOTORCRAFT SAE 0W-20 API SN/SN (N/C)
 MBASIC1 ENGINE OIL AND OIL FILTER - REPLACE
 (6714/6731) - L
 141 WF4 (N/C)
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

102692 The WORKS - Oil & Oil Filter Change, Tire Rotation, Fluid
 Top Off, Battery Test, Filter Check, Belts and Hoses Check and
 Multi-point Inspection

*****THE FOLLOWING WORK WAS RECOMMENDED BUT NOT PERFORMED*****
 ,, SUMMARY MTIRE4 MTIRE4-MOUNT 4 TIRES (PURCHASED AT BOB DAVIDSON FORD LINCOLN)
 MISC REPLACE BOTH REAR BRAKE BRACKETS AND PINS (STUCK WITH HEAVY RUST)

~|1433

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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I hereby acknowledge that the Dealership is not responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond its control please direct questions relating to the extent of the Dealership's responsibility or insurance coverage to a Dealership Representative). By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. Page 1 of 2

CUSTOMER #: 752847

742011

BOB DAVIDSON FORD LINCOLN

1845 E. JOPPA ROAD

BALTIMORE, MARYLAND 21234

(410) 661-6400

PRE-WORKORDER

Page 1 of 2



LINCOLN

SERVICE ADVISOR: Christian

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
	2017	Subaru FORESTER	1320		102692		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
10/05/2024	01/01/202						07/24/2025
R.O. OPENED	READY	OPTIONS: Sold:STK#P10449 ENG:2.5_Liter TRN:CVT					
07/24/2025							

LINE	OP CODE	DESCRIPTION	DURATION	ESTIMATE
# A	99PX	99PX ATW QUALITY CARE REPORT CARD		608.47
# B	MBASIC	BASIC MAINTENANCE SERVICE		0.00
		ADDITIONAL SERVICE RECOMMENDATIONS		
# C	RBRKRT	REAR PADS AND ROTORS, "CAR/SUV/LIGHT TRUCK - SAVING SPECIAL" INSTALL MOTORCRAFT PREFERRED VALUE REAR BRAKE PADS AND REAR MOTORCRAFT BRAKE ROTORS. INSPECT, CLEAN AND LUBRICATE SLIDE PINS AND CONTACT POINTS		863.98
		DECLINED SERVICES		
	MTIRE4	MTIRE4-MOUNT 4 TIRES (PURCHASED AT BOB DAVIDSON FORD LINCOLN)		0.00
	MISC	REPLACE BOTH REAR BRAKE BRACKETS AND PINS (STUCK WITH HEAVY RUST)		0.00
	MISC	DIAG A/C		231.49

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PAYMENT TERMS: I agree to pay for the inspection and repairs I authorize, along with the necessary materials, in Cash upon completion of the Repairs unless the Dealership agrees to other payment arrangements in advance. If I authorize commencement of repairs or disassembly of the vehicle or a vehicle component for diagnostic purposes and do not authorize completion of a repair or service, I understand that a charge will be imposed for disassembly, reassembly or partially completed work and agree to pay the same. Such charges will be directly related to the actual amount of labor and parts involved in the inspection, repair or service. An express mechanic's lien is hereby acknowledged to secure the cost of labor, materials, and other authorized changes.

I understand that the Dealership is not responsible for any delays in completing a repair caused by an act of God, strike, unexpected illness or unexpected shortage of labor or parts. **All parts installed will be new unless otherwise indicated.**

I hereby grant the Dealership permission to operate the vehicle on streets, highways or public roadways for the purpose of testing and/or inspecting the vehicle. The Dealership is not responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond its control (please direct questions relating to the extent of the Dealership's responsibility and/or insurance coverage to a Dealership Representative). I authorize the retrieval of on-board data as needed to facilitate vehicle repair, as well as sharing that data with the vehicle manufacturer for diagnostic and research purposes.

CUSTOMER'S RIGHTS:

- You may request a written estimate for repairs which cost in excess of fifty dollars (\$50.00).
Written Estimate _____ (Initial) Oral Estimate _____ (Initial) No Estimate _____ (Initial)
- You will not be charged any amount ten percent (10%) in excess of the written estimate without your consent.
- You are entitled to the return of any replaced parts except when parts are required to be returned to the manufacturer under a warranty agreement.
Discard Replaced Parts _____ (Initial)
- Repairs not originally authorized may not be charged without your consent.

Customer X _____ Date _____
DealerCAP ©2006 ADP (10/10) SERVICEWORKORDERTYPE2 - 2SW2C - IMPLIED WARRANTY - NO BACKER - 9694503

WARRANTY STATEMENT: PURSUANT TO MARYLAND LAW, CONSUMERS HAVE SPECIFIC IMPLIED WARRANTY RIGHTS IN CONNECTION WITH THE SALE OF CONSUMER GOODS AND SERVICES. ANY WARRANTIES BY A MANUFACTURER OR SUPPLIER OTHER THAN OUR DEALERSHIP ARE THEIRS, NOT OURS, AND ONLY SUCH MANUFACTURER OR SUPPLIER SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. IF THIS REPAIR IS NOT PERFORMED IN CONNECTION WITH A CONSUMER TRANSACTION, THE DEALERSHIP HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR.

PRELIMINARY ESTIMATE \$ 1571.80

SHOP SUPPLY COSTS: A charge equal to 10% of the total cost of labor and parts, not to exceed \$20.00, will be added to the Repair Order for shop supplies used in connection with the repair.

STORAGE CHARGES: I understand that a storage charge will be assessed and shall accrue daily if I fail to pick up the vehicle from the date I am notified that the work on the vehicle has been completed or after the communication of an estimate if I fail to authorize repairs.

Original Estimate (Parts & Labor)	\$	Revised Estimate \$
Authorized Additional Repairs	\$	\$
Additional Repairs Approved By:		
Date & Time:		
Signature of Dealership Representative who notified Customer		

CUSTOMER #: 752847

742011

BOB DAVIDSON FORD LINCOLN

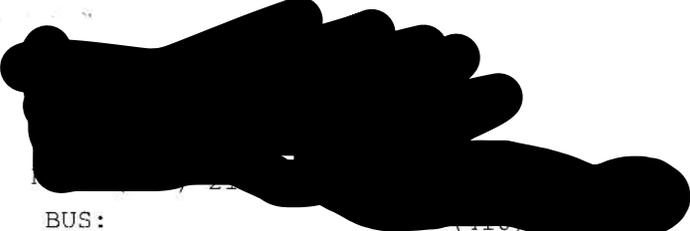
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PRE-WORKORDER

Page 2 of 2

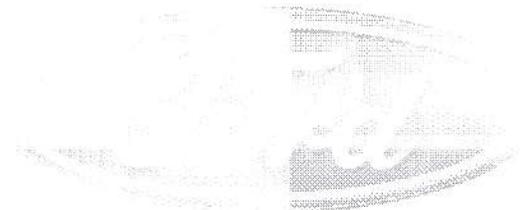


LINCOLN

BUS:

SERVICE ADVISOR: Christian

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
	2017	Subaru FORESTER	581320		102692	1172	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
10/05/2024	01/01/202						07/24/2025
R.O. OPENED	READY	OPTIONS: Sold:STK#P10449 ENG:2.5_Liter TRN:CVT					
07/24/2025							



LINCOLN

Subtotal	1472.45
Shop Charges	27.50
Sales Tax	71.85
Total	1571.80

Printed On 07/24/2025 4:01 PM

Estimate Expires on 08/23/2025

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Original Estimate (Parts & Labor)	\$	Revised Estimate \$
Authorized Additional Repairs	\$	\$
Additional Repairs Approved By:		
Date & Time:		
Signature of Dealership Representative who notified Customer		