



INFINITI.
INFINITI OF MOBILE

1147 E I65 Service Rd S
Mobile, AL 36606
Phone: (251) 478-7388

SERVICE DEPARTMENT HOURS
7:30 a.m. to 5:30 p.m. Mon - Fri
8:00 a.m. to 4:00 p.m. Sat

R/O Open Date	R/O Number
01/28/26	56030121/1
R/O Close Date	Status
01/28/26	Pre-Invoice
Mileage In	Mileage Out
Service Advisor / Tag #	
	1672*W*
Vehicle Identification Number	
JN1CV7ART	
Delivery Date	In-Service Date
	05/04/24
Color	License Number

CHAPMAN, [REDACTED]
[REDACTED] PENSACOLA, FL [REDACTED]

Year	Make	Model
2017	INFINITI	Q50

Work Phone

Home Phone

Body

AMOUNT

DESCRIPTION OF SERVICE AND PARTS

Cell: [REDACTED] Email: [REDACTED]

#1 - RECALL: PERFORM FACTORY RECALL
FACTORY RECALL CAMPAIGN - C/S: RECALL CODE: R24B1
NHTSA : EMISS RECALL DESCRIPTION: Q50 Q60 ECM REPR

O

Caused by
ESM REPROGRAM CAMPAIGN

Corrected by (CM) (99)

Warranty

Tech: [REDACTED] (995)
CAMPAIGN COMPLETED WILL NEED HARNESS SUB

#2 - INSP: MULTI POINT INSPECTION - CHECK FLUID LEVELS, TOP
OFF WASHER FLUID, SET TIRE PRESSURE, RESET MAINT.
REMINDER, AND WASH AND VACUUM VEHICLE.

MULTI POINT INSPECTION

Please Note: WAIT CREATED 2026-01-16 08:59:00PM TAKEN BY WAIT
ING PREF KRISSY CONFIRMED VIA TEXT-AB

* AS OF OCTOBER 2, 2023 CREDIT CARD TRANSACTIONS WILL *
* HAVE A 3% TRANSACTION FEE APPLIED. NO FEES APPLIED*
* TO DEBIT, CASH OR CHECK TRANSACTIONS *

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X



Initial Concerns

■ Red: requires immediate attention.

The service(s) listed below are the recommendations made by your technician Sergey P as the repair necessary to resolve your initial concern.

■ Yellow: in need of attention soon.

Additional Service Recommendations

■ Red: requires immediate attention.

■ Yellow: in need of attention soon.

Diagnostic - Check Engine Light: while scanning vehicle for recall and performing update found that there is an active code P0597 THERMOSTAT HEATER CONTROL REPLACE THERMOSTAT ASSY recommend replacement this is unrelated to the recall and will continue to have the SES light on till repairs are completed

Item Description

When the vehicle's computer senses that there is a problem with some of the components it stores, the corresponding trouble code(s) in its memory light up the "Check Engine" or "Service Engine Soon" light, to tell you that there is a problem and your car needs to be looked at.

Reason

If not serviced when needed a small simple problem can turn in to a large hazardous issue.

In the process of inspecting your vehicle for safety and reliability, your technician Sergey P made the following observations and recommends that you do the necessary repairs to resolve these issues.



Repair Estimate

PREPARED FOR

Service Advisor

[REDACTED]
[REDACTED]@joebullard.com
[REDACTED]

Date 01/28/2026 04:25 PM

2017 Infiniti Q50

VIN JN1CV7AR7H[REDACTED]

Mileage [REDACTED]

RO# 560301[REDACTED]

Service Name	Price
[Primary]: INSP - MULTI POINT INSPECTION - CHECK FLUID LEVELS, TOP OFF WASHER FLUID, SET TIRE PRESSURE, RESET MAINT. REMINDER, AND WASH AND VACUUM VEHICLE. (I) MULTI POINT INSPECTION - CHECK FLUID LEVELS, TOP OFF WASHER FLUID, SET TIRE PRESSURE, RESET MAINT. REMINDER, AND WASH AND VACUUM VEHICLE. MULTI POINT INSPECTION	\$0.00
[Primary]: STG - DOCUMENT STORAGE FEE DOCUMENT STORAGE FEE	\$0.00
Diagnostic - Check Engine Light: while scanning vehicle for recall and performing update found that there is an active code P0597 THERMOSTAT HEATER CONTROL REPLACE THERMOSTAT ASSY recommend replacement this is unrelated to the recall and will continue to have the SES light on till repairs are completed	\$1896.96
Printed on January 28, 2026	
Quote expires on February 27, 2026	

Subtotal	\$1896.96
Shop Charges	\$69.95
Tax	\$39.20
Total	\$2006.11